



Your Solutions Partner

Operation Manual

Programming Website Migration - FWM, HSHU, IRHS, MUHC

Models:

FWM

HSHU

IRHS

MUHC



CAUTION: Please read this manual completely before attempting to install, operate or service this equipment



WARNING for CA residents: go to www.dukemfg.com/prop65 for prop 65 warning

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**P/N 529194
REV A 08/19/2025**



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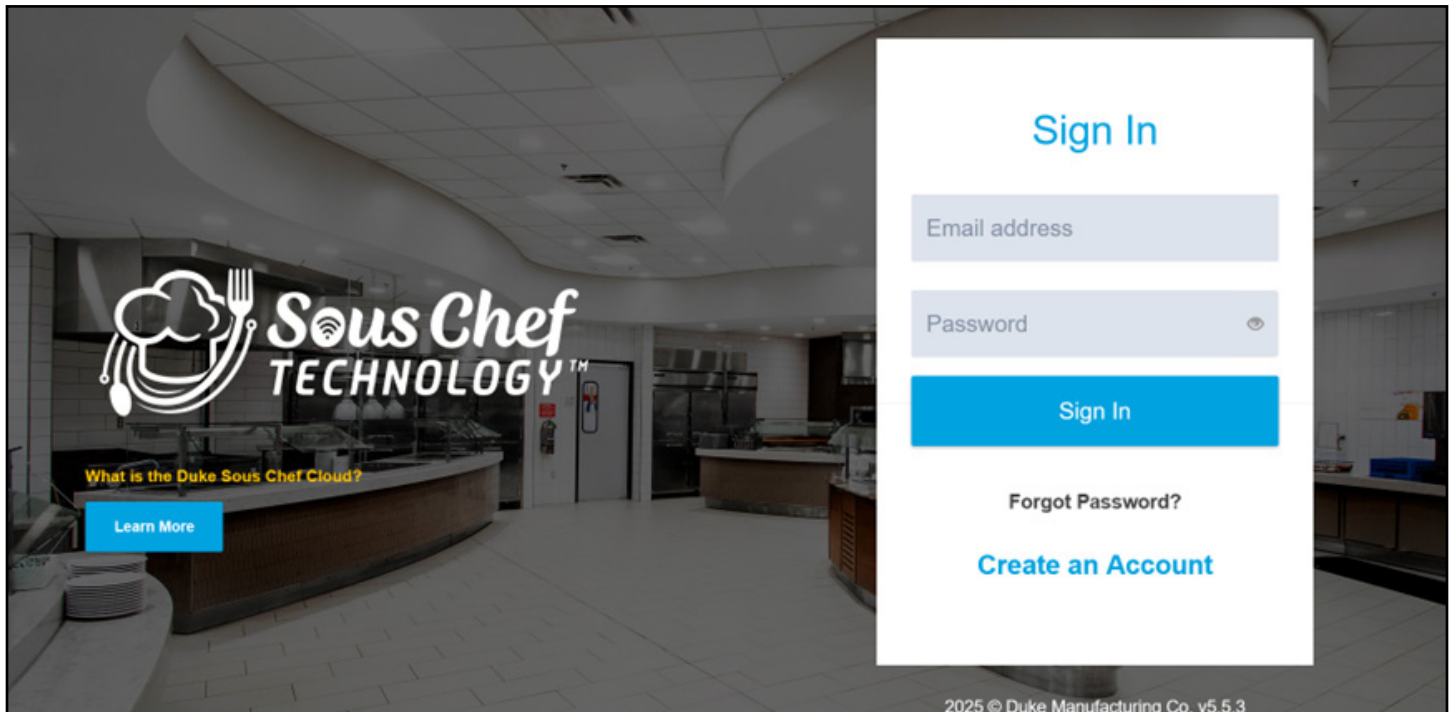
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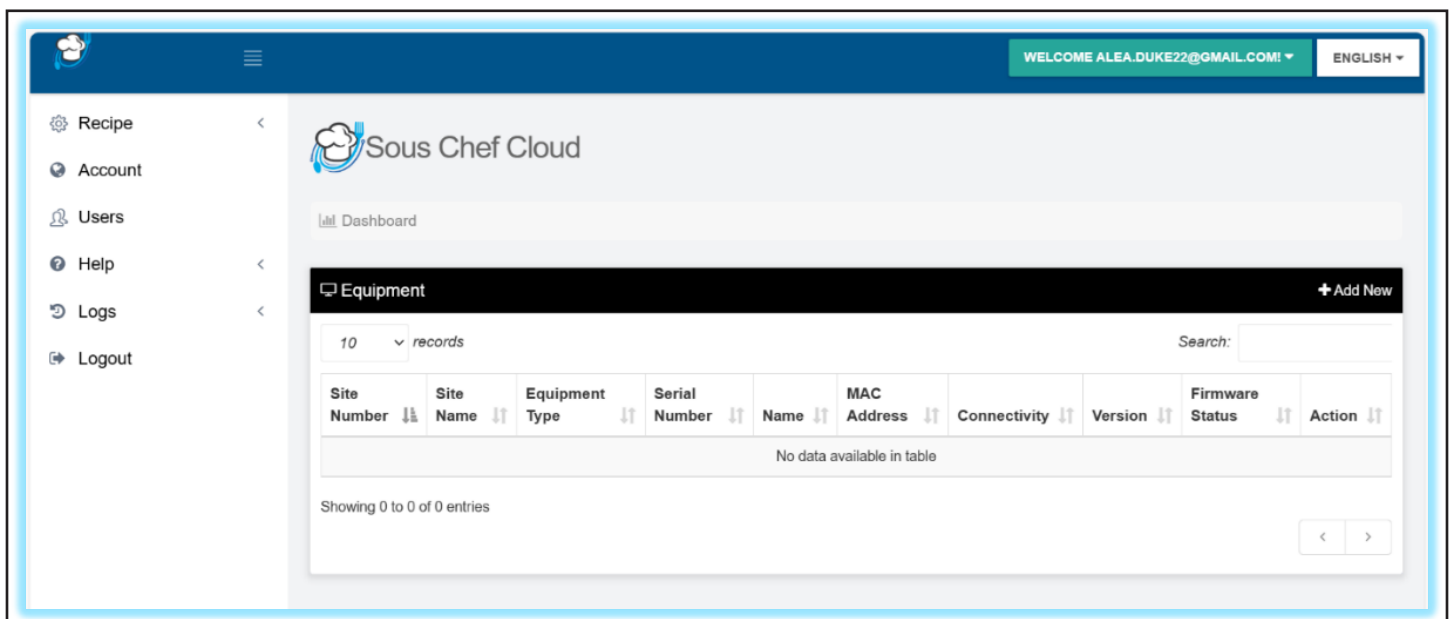
1. How to access and login to SousChefTech.com (available to Admin and User access)

Admin User

Open a browser and go to **souscheftech.com**. After the website loads, log into your souscheftech.com account with the established login credentials provided to you by Duke Manufacturing or your organization, then click **Sign in**.



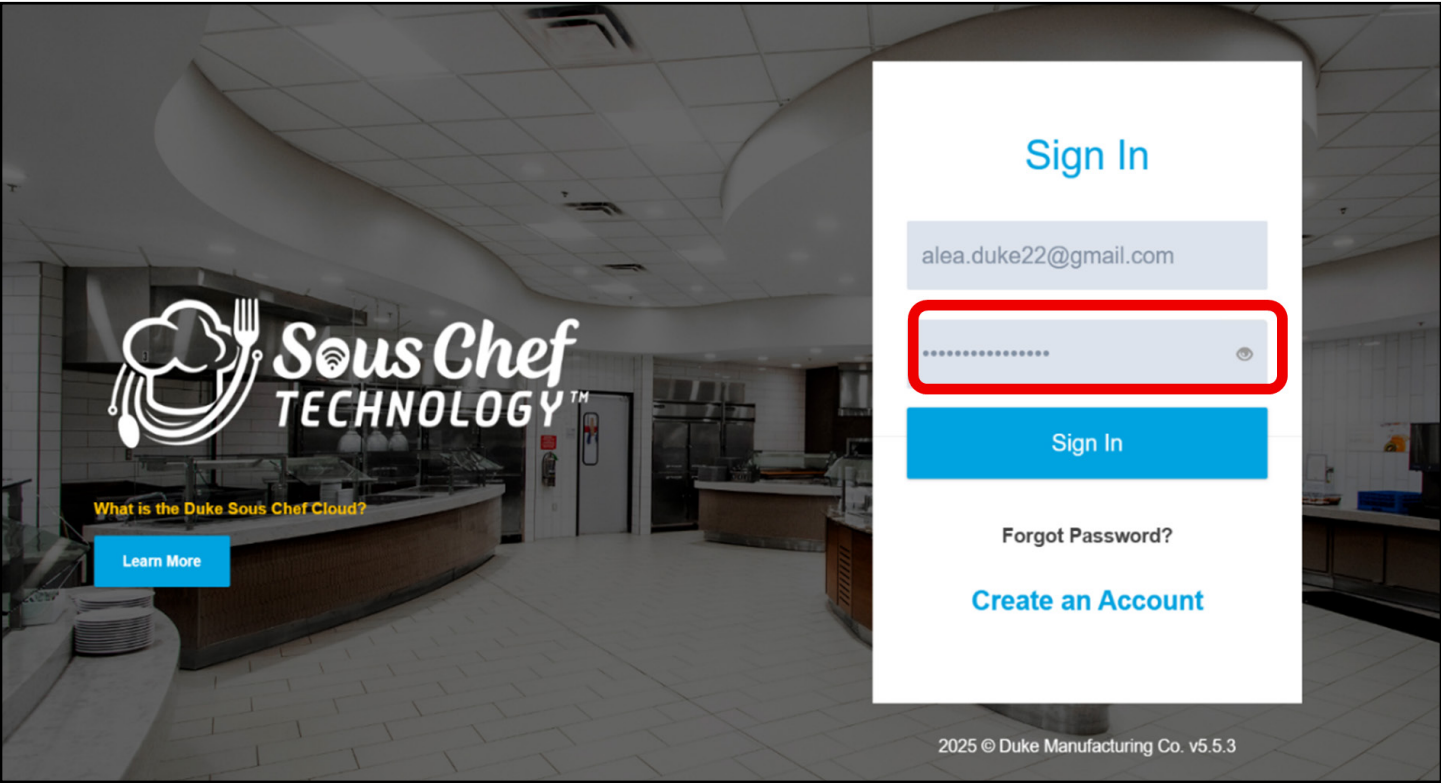
Below is the interface of the souscheftech.com Dashboard for Admin users after a successful login.



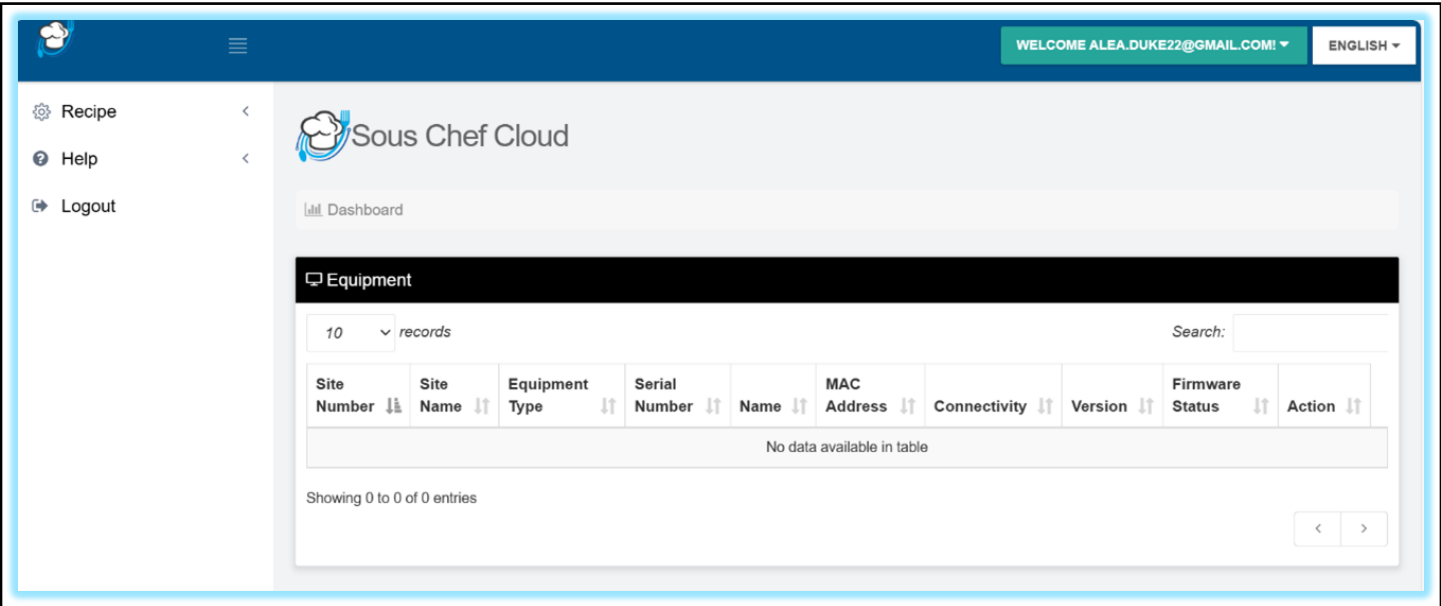
The default management options for Admin Role are Equipment, Recipe, Account, Sites, Users, Help, and Logs. The user can also log out from here.

User Role

For User roles, open a browser then go to **souscheftech.com**. Log in using established login credentials provided to you by your organization. Then, click **Sign in**.



This is the interface of the Dashboard for User roles after a successful login.

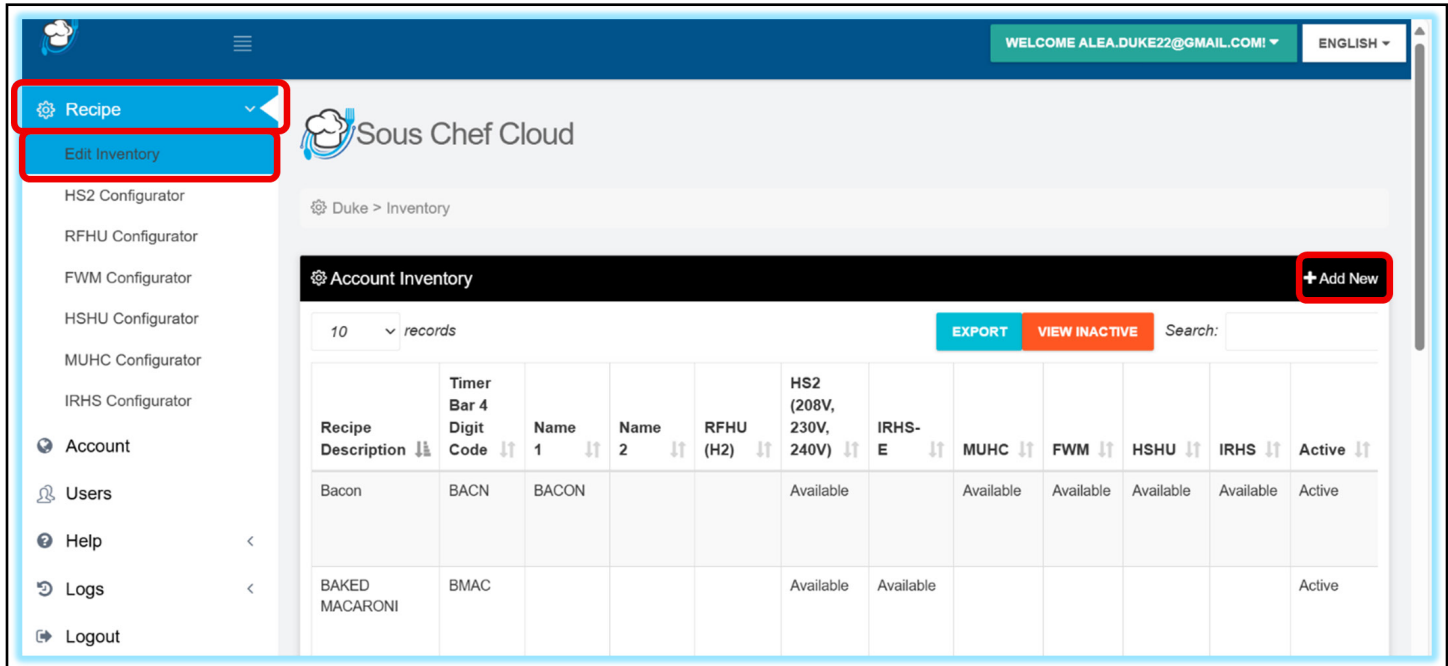


The default options for User Role are Equipment, Recipe, Help, & the ability to log out.

2. How To Create A New Recipe Or Edit An Existing Recipe For The Legacy Hot Holding Configurations (Admin Only)

Creating New Recipes

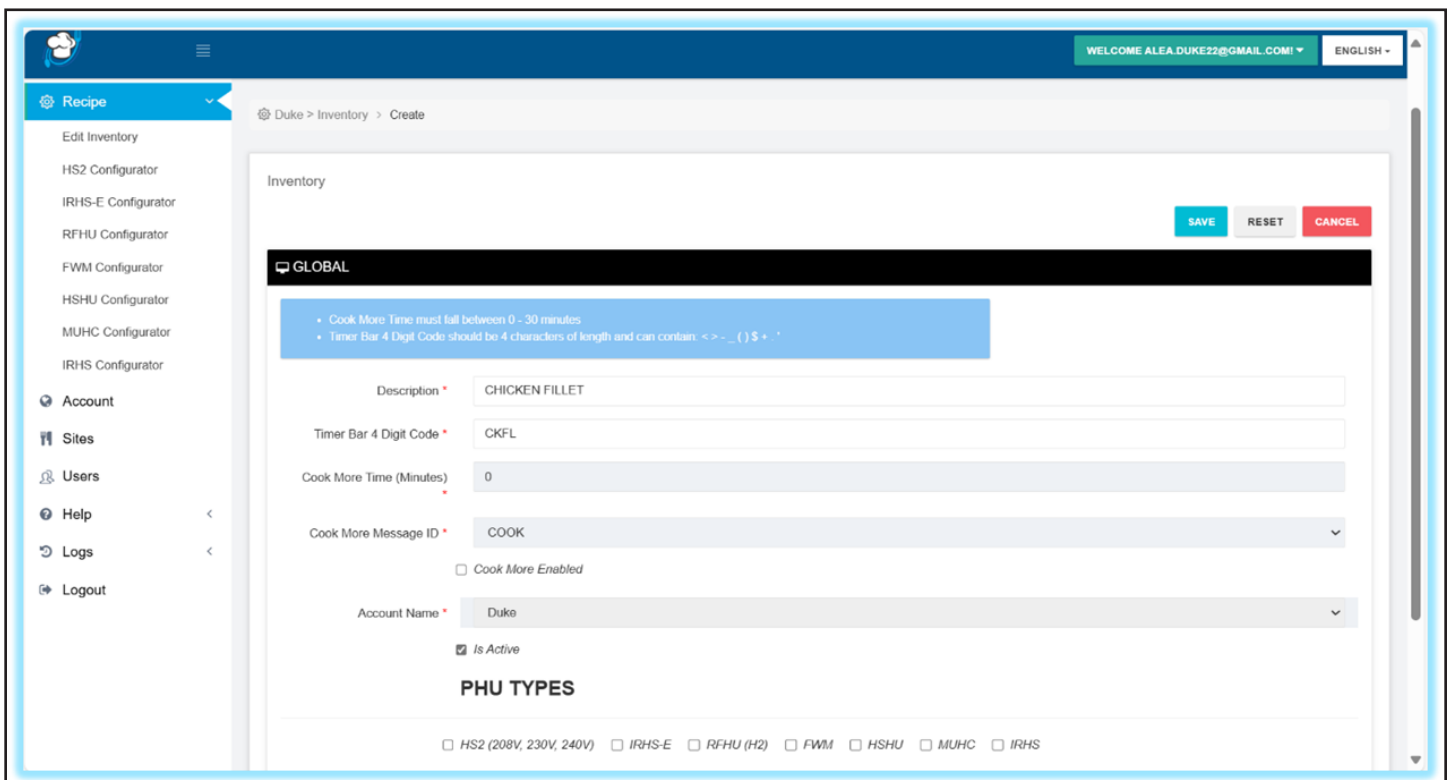
On Sous Chef Cloud, click recipe then go to Edit Inventory. Then, click add new.



The screenshot shows the Sous Chef Cloud interface. On the left sidebar, the 'Recipe' menu is highlighted with a red box, and 'Edit Inventory' is also highlighted with a red box. The main content area shows the 'Account Inventory' table. A red box highlights the '+ Add New' button in the top right corner of the table.

Recipe Description	Timer Bar 4 Digit Code	Name 1	Name 2	RFHU (H2)	HS2 (208V, 230V, 240V)	IRHS-E	MUHC	FWM	HSHU	IRHS	Active
Bacon	BACN	BACON			Available		Available	Available	Available	Available	Active
BAKED MACARONI	BMAC				Available	Available					Active

The "Add new recipe" page will appear.



The screenshot shows the 'Add new recipe' page. The left sidebar shows the 'Recipe' menu with 'Edit Inventory' highlighted. The main content area is titled 'Inventory' and contains a form for creating a new recipe. The form includes fields for Description, Timer Bar 4 Digit Code, Cook More Time (Minutes), Cook More Message ID, Account Name, and Is Active. There are also checkboxes for PHU TYPES: HS2 (208V, 230V, 240V), IRHS-E, RFHU (H2), FWM, HSHU, MUHC, and IRHS.

GLOBAL

- Cook More Time must fall between 0 - 30 minutes
- Timer Bar 4 Digit Code should be 4 characters of length and can contain: < > _ () \$ + ' .

Description * CHICKEN FILLET

Timer Bar 4 Digit Code * CKFL

Cook More Time (Minutes) 0

Cook More Message ID * COOK

☐ Cook More Enabled

Account Name * Duke

☒ Is Active

PHU TYPES

☐ HS2 (208V, 230V, 240V) ☐ IRHS-E ☐ RFHU (H2) ☐ FWM ☐ HSHU ☐ MUHC ☐ IRHS

Fill out all the information.

Note:

- For creating **Description**, it can be up to **30 characters**.
- Cook More Time must fall between 0 - 30 minutes
- Timer Bar 4 Digit Code should be 4 characters of length and can contain: < > - _ () \$ +
- **Is active** should already be clicked by in default for active recipe

Choose **FWM, HSHU, or MUHC** in the box below **PHU TYPES**.

Note:

- Temps must fall between 140°F - 230°F and be in 5°F Increments
- Hold Time must fall between 1 - 599 minutes

The screenshot shows the 'Edit Inventory' form for FWM in the Sous Chef Cloud application. The form includes the following fields and options:

- Account Name:** Duke
- Is Active:** ☒
- PHU TYPES:**
 - ☐ HS2 (208V, 230V, 240V)
 - ☐ IRHS-E
 - ☐ RFHU (H2)
 - ☒ FWM
 - ☐ HSHU
 - ☐ MUHC
 - ☐ IRHS
- Day Part:**
 - ☒ Day Part 1
 - ☒ Day Part 2
 - ☒ Day Part 3
- Hold Time (minutes):** 599
- Temperature (F):** 140°F

A blue notification box displays the following instructions:

- FWM Temps must fall between 140F - 230F and be in 5F increments
- FWM Hold Time must fall between 1 - 599 minutes

The footer of the application indicates '2025 © Duke Manufacturing v5.5.4'.

After clicking **save**, a notification with a highlighted green color will appear saying **"Account inventory Updated"**.

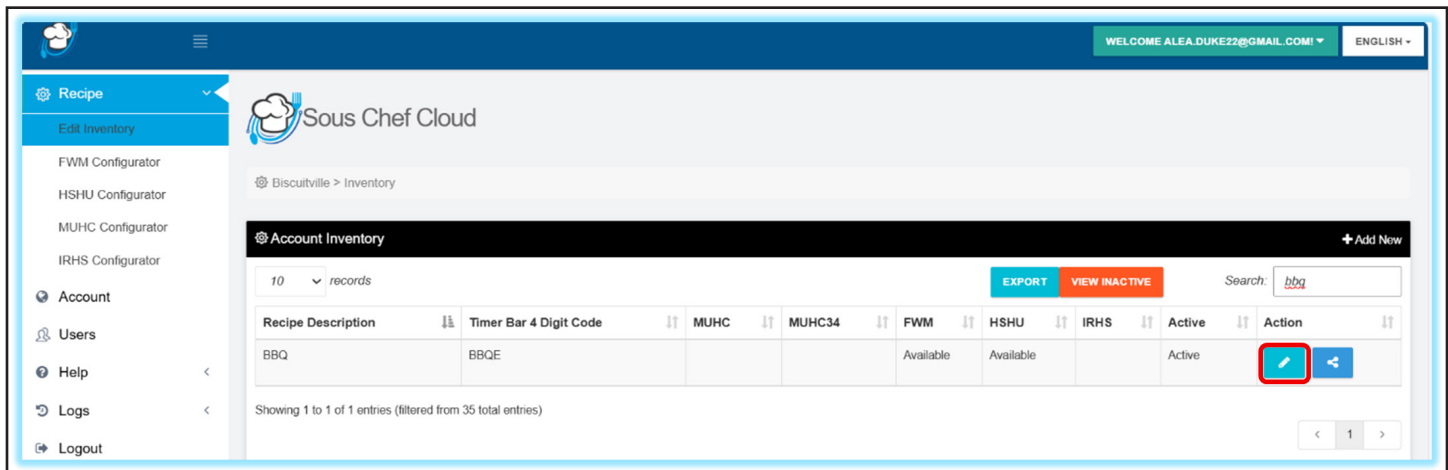
The screenshot shows the 'Account Inventory' page in the Sous Chef Cloud application. A green notification bar at the top states 'Account Inventory Updated'. The page displays a table with the following data:

Account Inventory
10 records

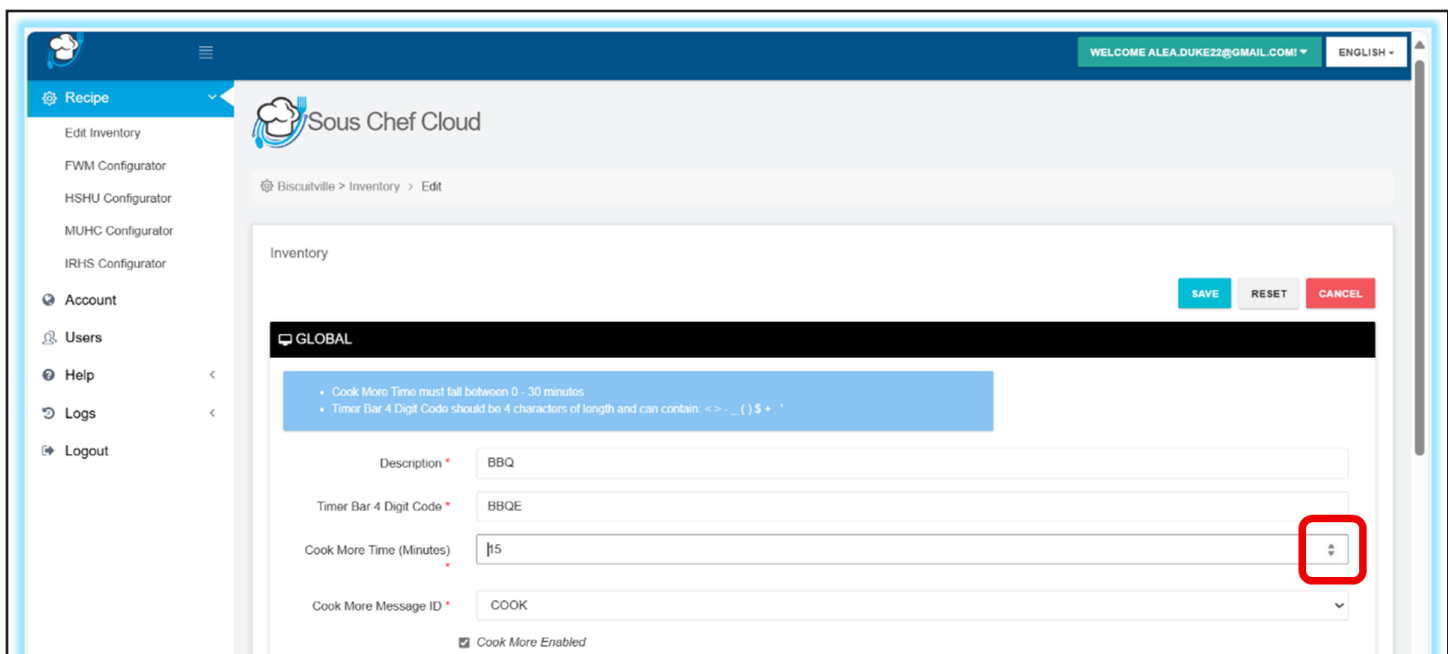
Buttons for **EXPORT** and **VIEW INACTIVE** are visible, along with a search bar. The footer of the application indicates '2025 © Duke Manufacturing v5.5.4'.

Editing Recipe For FWM, HSHU, or MUHC Configurator

For editing the recipe, go to the **Recipe** setting click **Edit inventory** then search the recipe that needs to be edited or scroll down. Click the edit icon. (edit icon is the pencil symbol)



After clicking the edit icon, it will appear like this.



For instance, the **“cook more time”** is 10 min. Changing it to 15 min by **clicking inside the box**, then an arrow up and down will appear. Clicking down arrow or up arrow will decrease or increase the value. Note that these two arrows are located at the **right side of the box** for cook more time setting.

It can also be edited by typing it manually, which also applies to other settings or features. Change cook time as desired, then click save. After clicking **save**, **“Account Inventory updated”** notification will appear.



Creating New Recipe For IRHS Configurator

If logged in via an **Admin Role**, click **recipe** then go to **Edit Inventory**. Then, click **add new**.

WELCOME ALEA.DUKE22@GMAIL.COM | ENGLISH

Recipe

Edit Inventory

HS2 Configurator

IRHS-E Configurator

RFHU Configurator

FWM Configurator

HSHU Configurator

MUHC Configurator

IRHS Configurator

Account

Sites

Users

Help

Logs

Logout

Duke > Inventory > Create

Inventory

SAVE RESET CANCEL

GLOBAL

- Cook More Time must fall between 0 - 30 minutes
- Timer Bar 4 Digit Code should be 4 characters of length and can contain: < > - _ () \$ + . \'

Description * TEMPURA

Timer Bar 4 Digit Code * TEMP

Cook More Time (Minutes) 0

Cook More Message ID * COOK

☐ Cook More Enabled

Account Name * Duke

☒ Is Active

PHU TYPES

☐ HS2 (208V, 230V, 240V) ☐ IRHS-E ☐ RFHU (H2) ☐ FWM ☐ HSHU ☐ MUHC ☒ IRHS

Fill out all the information.

Note:

- For creating **Description**, it can fill up to **30 characters**.
- Cook More Time must fall between 0 - 30 minutes
- Timer Bar 4 Digit Code should be 4 characters of length and can contain: < > - _ () \$ + . \'
- Is active should already clicked in default for active recipe

To choose IRHS, click the IRHS in the box below PHU TYPES.

Note:

- IRHS Temps must fall between 140°F - 230°F
- Idle IRDC must fall between 0° and 20° in 5°F increments
- IRHS Phase 1 DC (%), IRHS Phase 2 DC (%) and IRHS Phase 3 DC (%) must fall between 0 and 40 in 5F Increments

WELCOME ALEA.DUKE22@GMAIL.COM | ENGLISH

☒ Is Active

PHU TYPES

☐ HS2 (208V, 230V, 240V) ☐ IRHS-E ☐ RFHU (H2) ☐ FWM ☐ HSHU ☐ MUHC ☒ IRHS

HS2 (208V, 240V, 230V) IRHS-E RFHU (H2) FWM HSHU MUHC IRHS

- IRHS Temps must fall between 140F - 230F
- Idle IRDC must fall between 0 and 20 in 5F increments
- IRHS Phase 1 DC (%), IRHS Phase 2 DC (%) and IRHS Phase 3 DC (%) must fall between 0 and 40 in 5F Increments

☒ Day Part 1

☒ Day Part 2

The screenshot shows a configuration page for 'IRHS PHASES' in the Sous Chef Cloud interface. At the top, a blue header bar contains a welcome message 'WELCOME ALEA.DUKE22@GMAIL.COM!' and a language dropdown set to 'ENGLISH'. Below the header, the configuration fields are as follows:

- Temperature (F) ***: A dropdown menu currently showing '140°F'.
- Turbo Boost**: A dropdown menu currently showing '1'.
- Turbo Boost Enable**: An unchecked checkbox.
- Idle %**: A dropdown menu currently showing '0'.
- Lid Enabled**: An unchecked checkbox.
- IRHS PHASES**: A section header for the following fields.
 - IRHS Phase 1 (minutes)**: A text input field with '0'.
 - IRHS Phase 1 DC %**: A dropdown menu with '0'.
 - IRHS Phase 2 (minutes)**: A text input field with '0'.
 - IRHS Phase 2 DC %**: A dropdown menu with '0'.
 - IRHS Phase 3 (minutes)**: A text input field with '0'.
 - IRHS Phase 3 DC %**: A dropdown menu with '0'.
 - Hold Time (Minutes) ***: A text input field with '0'.

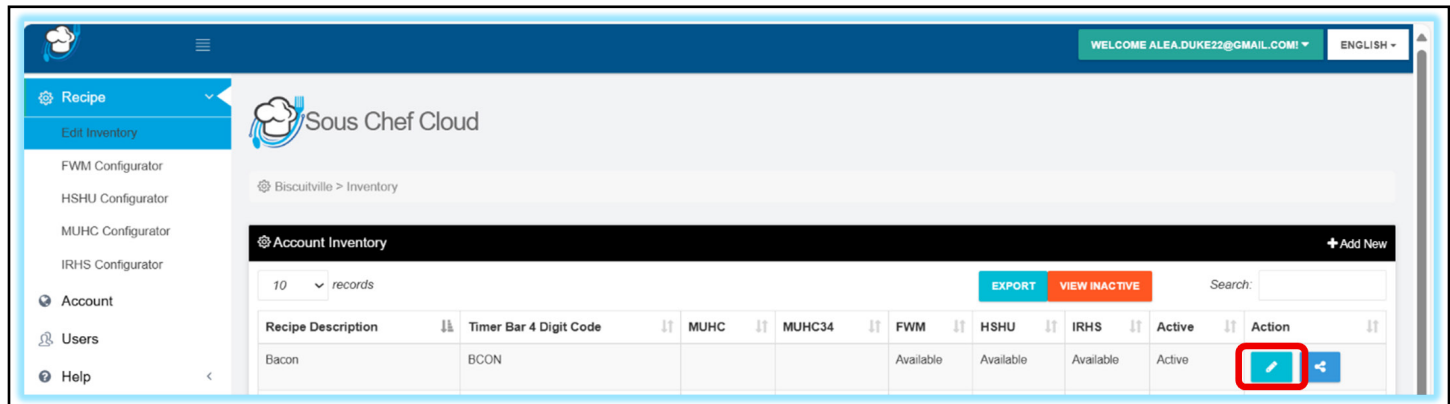
Fill out all the important details, scroll up, then save.

The screenshot shows the 'Account Inventory' section of the Sous Chef Cloud interface. The left sidebar contains navigation links for 'Recipe', 'Edit Inventory', 'FWM Configurator', 'HSHU Configurator', 'MUHC Configurator', 'IRHS Configurator', 'Account', and 'Users'. The main content area shows the 'Biscuitville > Inventory' path. A green notification bar at the top of the main area says 'Account Inventory Updated'. Below this, the 'Account Inventory' table is visible, showing '10 records'. At the bottom right of the table, there are buttons for 'EXPORT' and 'VIEW INACTIVE', and a search bar.

After clicking **save**, a notification with a highlighted green color will appear saying **“Account inventory Added.”**

Editing Recipe For IRHS Configurator

For editing the recipe, go to **Recipe** setting click **Edit inventory** then search the recipe for IRHS that needs to be edited or scroll down. **Click the edit icon.** (edit icon is the pencil symbol)



After clicking the edit icon the edit screen below will appear.

Inventory

GLOBAL

- Cook More Time must fall between 0 - 30 minutes
- Timer Bar 4 Digit Code should be 4 characters of length and can contain: < > _ () \$ % ' .

Description * Bacon

Timer Bar 4 Digit Code * BCON

Cook More Time (Minutes) * 15

Cook More Message ID * COOK

☒ Cook More Enabled

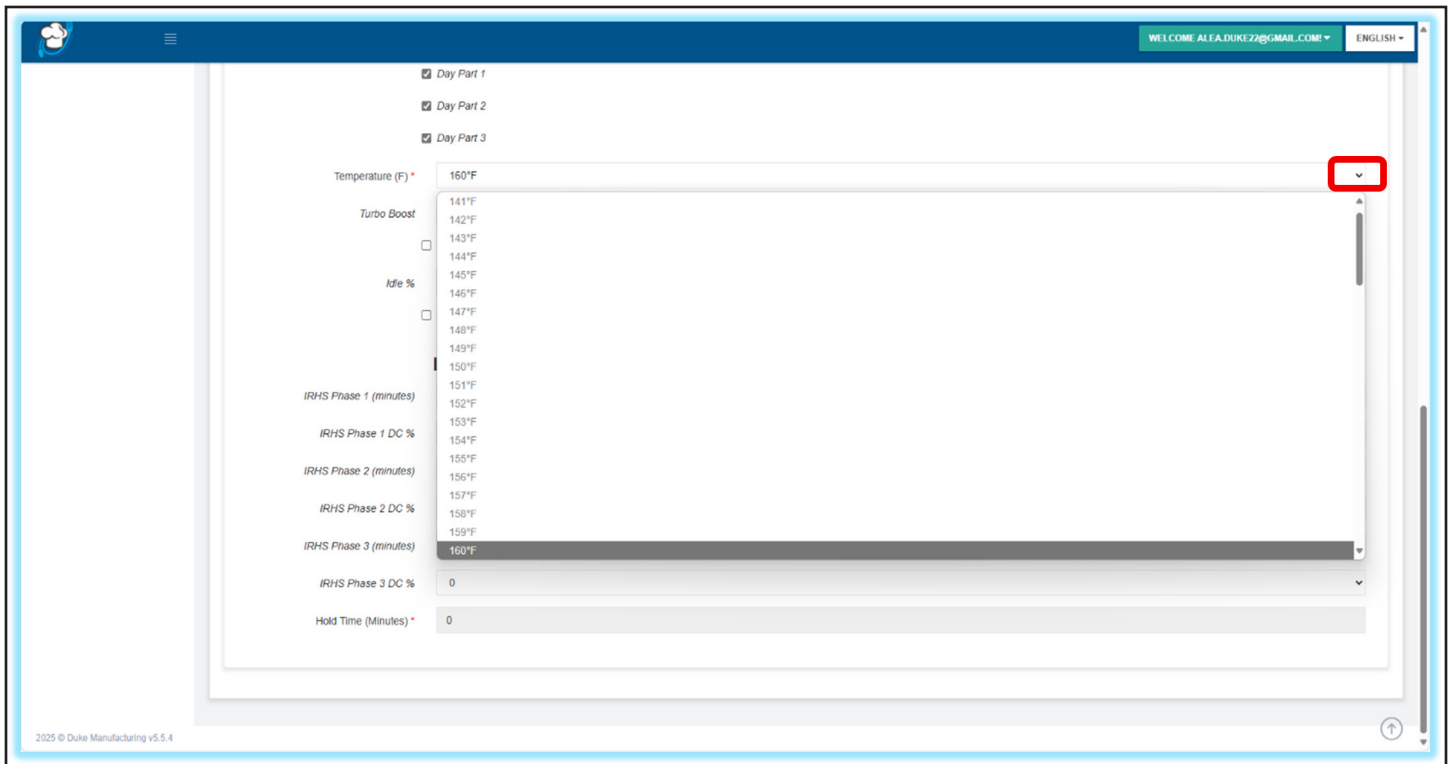
Account Name * Biscuitville

☒ Is Active

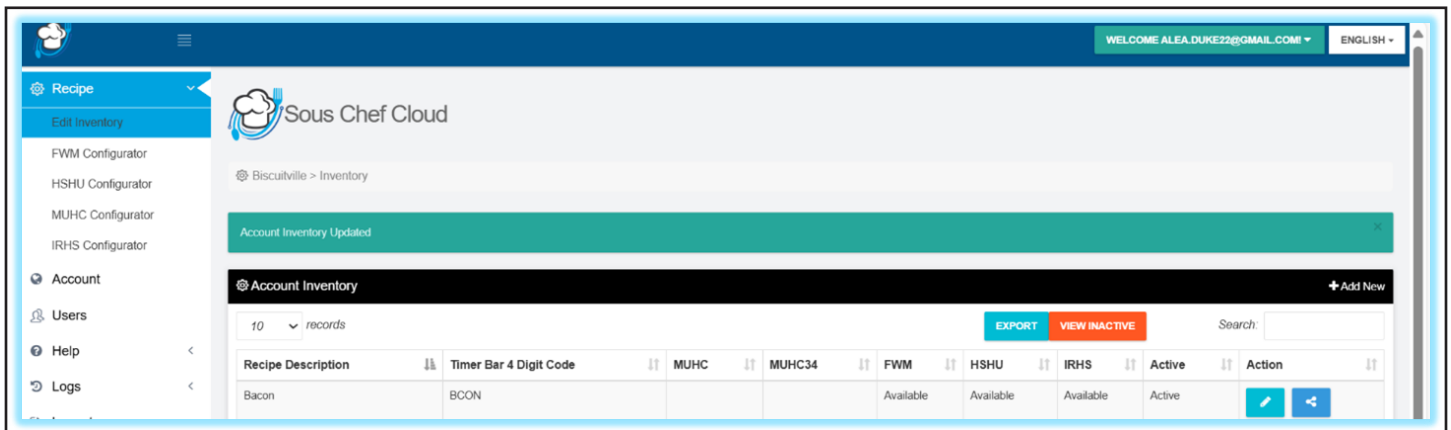
PHU TYPES

☒ FWM ☒ HSHU ☐ MUHC ☐ MUHC34 ☒ IRHS

To edit the **“Temperature (F)”**, just click inside the box. A down arrow will then appear. As you **scroll down**, take note that the down arrow is located at the **right side of the box** for **Temperature (F)** setting. It can also be edited by typing the temperature manually, which also applies to other settings or features.



Change the Temperature, scroll up, then click **save**.



After clicking save, a notification with a highlighted green color will appear saying **“Account inventory Added”**.

Note:

Heating **"Zones"** require all wells to be programmed with recipes of the same temperatures. Zones are denoted by different colors. In the FWM 2x4 there are two zones, one across the top 4 rows and the second across the bottom 4 rows.

To program first select Well 1 in Zone 1. Choose a product. The other wells within the same zone will be filtered to the temperature of the first Well. Products with other temperatures will not be available for selection.

To reset the zone or clear the current programming, select the "X" button next to the well.

IRHSS (1 High X 2 Wide)

The IRHS Configurator operates in the same way. To program an IRHS, first select the recipe setting then choose the **IRHS Configurator**.

IRHSS (1 HIGH X 2 WIDE)

Zone 1		Zone 2	
Menu	Recipe	Menu	Recipe
Menu 1	NONE	Menu 1	NONE
Menu 2	NONE	Menu 2	NONE
Menu 3	NONE	Menu 3	NONE
All Menu	NONE	All Menu	NONE

After choosing the **IRHS Configurator**, select a **sub-type** and size of well for IRHS Configurator that is needed.

In the **"Model Select"** section. It has a setting for **Types, Rows, Columns** of wells available that depends on what has been activated in the Account settings.

IRHSS (1 HIGH X 2 WIDE)

Zone 1		Zone 2	
Menu	Recipe	Menu	Recipe
Menu 1	BBQE (T.140°F)	Menu 1	BCHP (T.140°F)
Menu 2	BCHP (T.140°F)	Menu 2	BCHP (T.140°F)
Menu 3	BBQE (T.140°F)	Menu 3	BCHP (T.140°F)
All Menu	NONE	All Menu	NONE

4. USB Download Tips (User Role And Recipe Admin)

For the **Admin Role**, after programming a recipe for **FWM-S 2X2** there is a **“Download Menu”** at the right side corner to click so that the recipe will be downloaded and copied to a **USB**.

Note: Be aware that you may have a local security restriction that will prevent the file from being downloaded. After downloading the recipe, look for any messages relating to the download in the top right hand corner of your browser. For example, in the Chrome web browser below, a message will appear about downloading an “unverified file”. Click it and choose **“Keep”** so that the file will be saved to the downloads folder.

The screenshot shows the 'FWM Configurator' interface for 'FWM-S (2 HIGH X 2 WIDE)'. The interface includes a sidebar with navigation options like 'Recipe', 'Account', 'Users', 'Help', 'Logs', and 'Logout'. The main area displays a table for menu items across four zones. A browser download notification for 'HMC34.CFG' is visible in the top right corner, with a red box highlighting the 'Keep' button.

Zone 1		2	
Menu 1	BBQE (T.200°F)	Menu 1	BBQE (T.200°F)
Menu 2	BALL (T.200°F)	Menu 2	BALL (T.200°F)
Menu 3	BBQE (T.200°F)	Menu 3	BBQE (T.200°F)
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

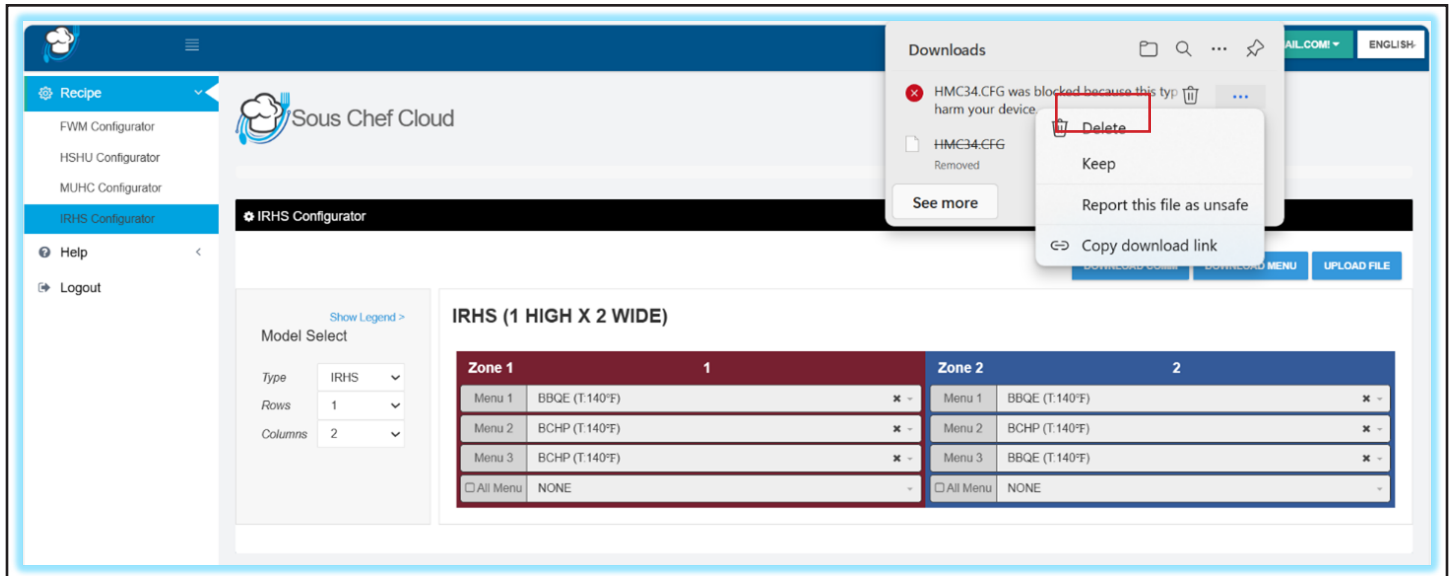
Zone 2		4	
Menu 1	BCHP (T.140°F)	Menu 1	BCHP (T.140°F)
Menu 2	BALL (T.200°F)	Menu 2	BALL (T.200°F)
Menu 3	BBQE (T.200°F)	Menu 3	BBQE (T.200°F)
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

Go to the downloads folder copy and paste the file to the USB drive in the **“ROOT”** directory. Do not forget to eject the USB drive to avoid corrupting the file.

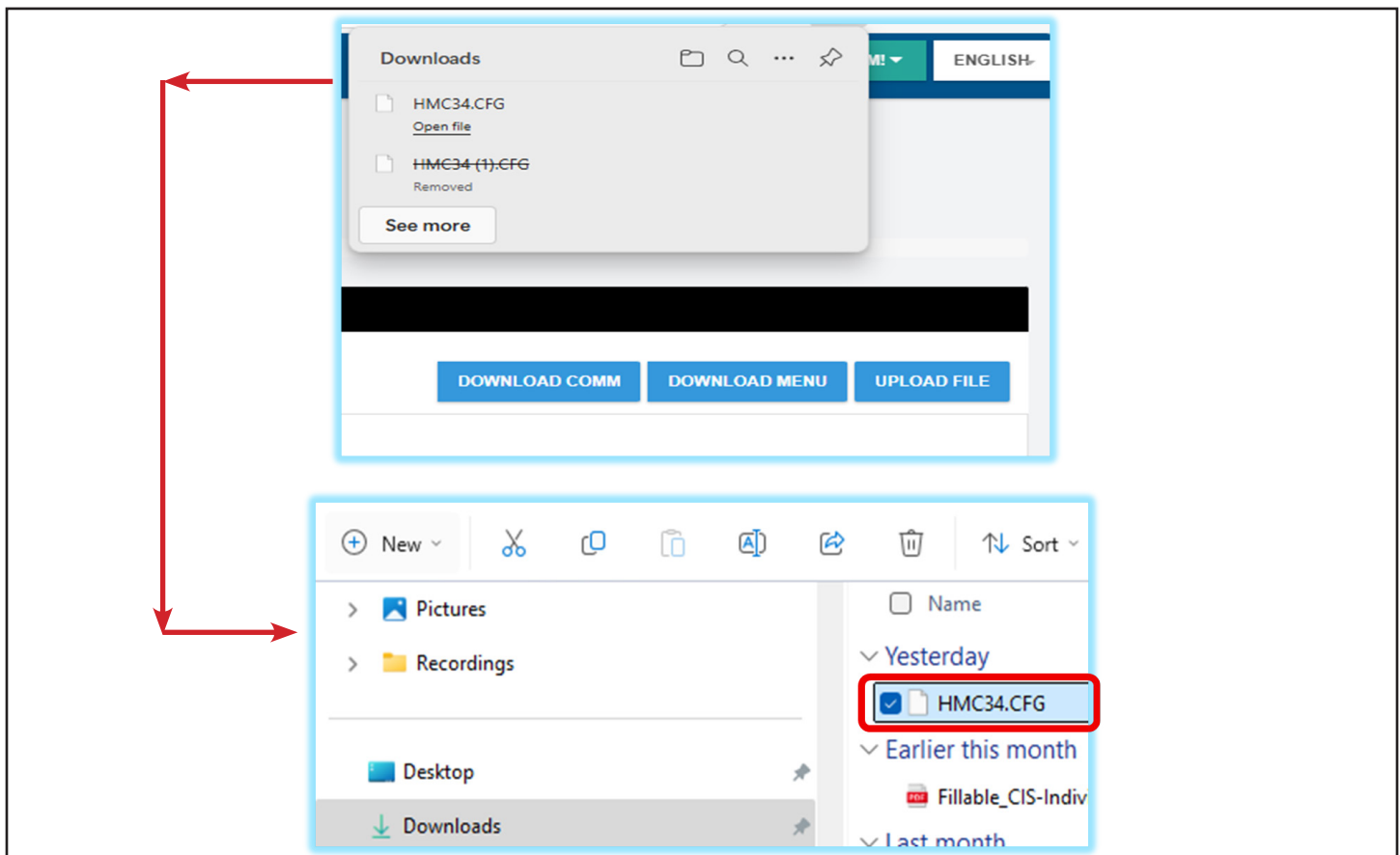
The screenshot shows a Windows File Explorer window with the 'Downloads' folder selected. The file 'HMC34.CFG' is highlighted with a red box, indicating it has been successfully downloaded.

For **User role**, after programming a recipe for **IRHS 1X2** there is a **“Download Menu”** at the right-side corner to click so that the recipe will be downloaded and copy in the **USB**.

Note: Be aware that you may have a local security restriction that will prevent the file from being downloaded. After downloading the recipe, look for any messages relating to the download in the top right hand corner of your browser. For example, in the Chrome web browser below, a message will appear about downloading an “unverified file”. Click it and choose **“KEEP”** so that the file will be saved to the downloads folder.

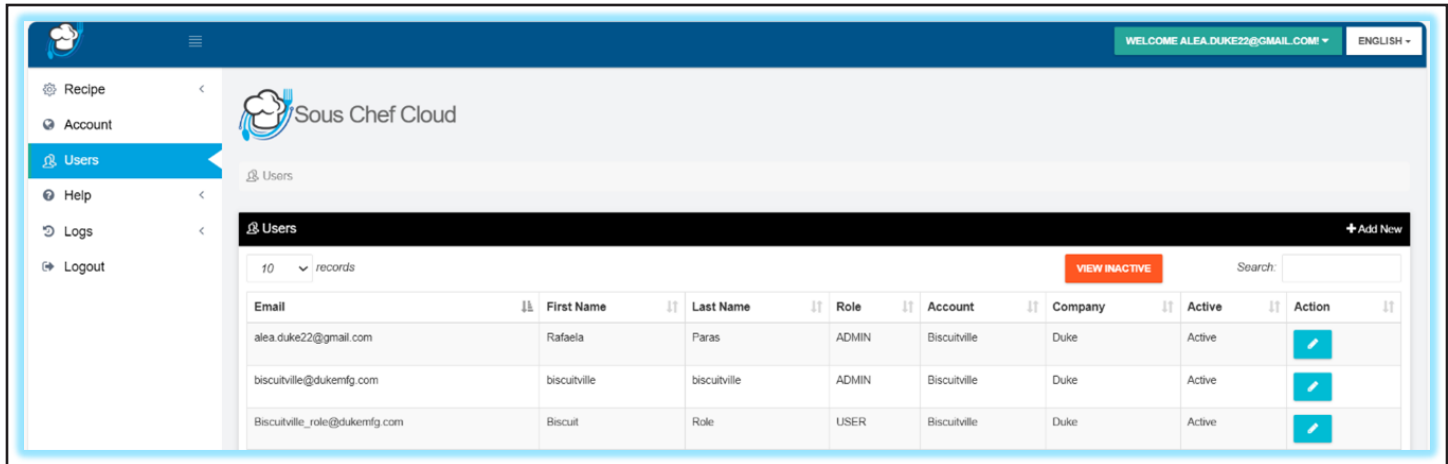


Copy the HMC34.CFG File from the downloads folder and paste it in the USB Drive.
Do not forget to eject the USB drive to avoid corrupting the file.



5. How To Create Other Users Within Your Account (Recipe Admin)

Log in with an **Admin account** for Sous Chef Cloud. Choose **"Users"** setting, then click **"Add new"**.



Fill out all the information for creating an account.

Note:

- Valid email address
- Your password must include both upper and lower case letters.
- Your password must include at least one number.
- Your password must contain at least one special character.

Also fill out the entire profile which includes First and Last Name. Scroll up and click save. An account verification will be sent to the owner's email address to authenticate the email and allow access to the site under the same account.

Sites

☐ Select All

☐ 001 - HCF WELL 1

☐ 0022 - Duke

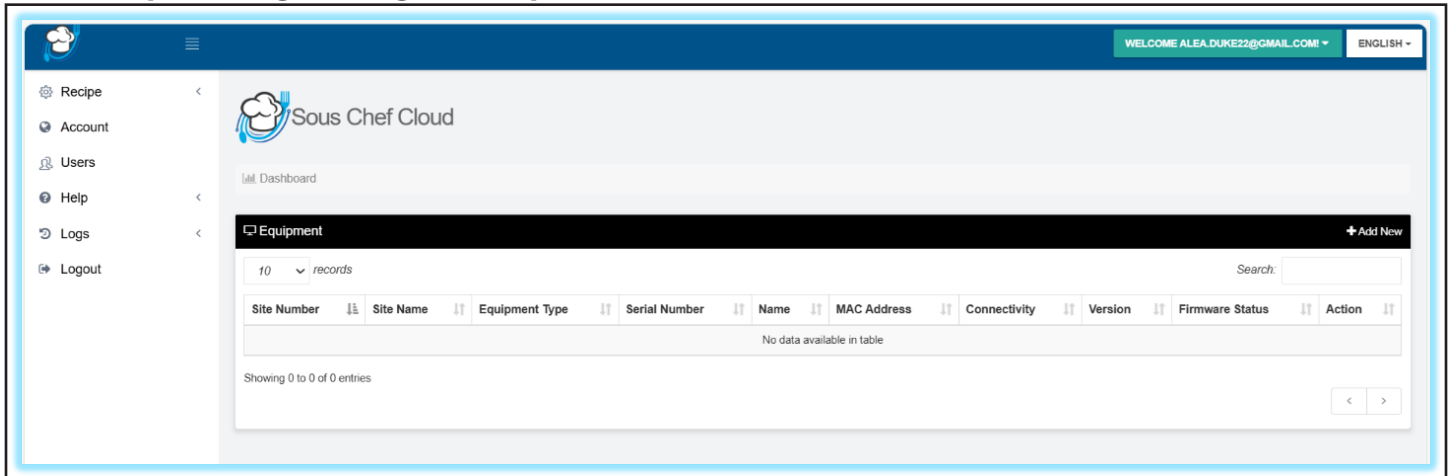
☐ 002222 - Duke

☐ 0033 - Duke

6. What Is The Difference Between Recipe Admin And User Roles (Admin Only)

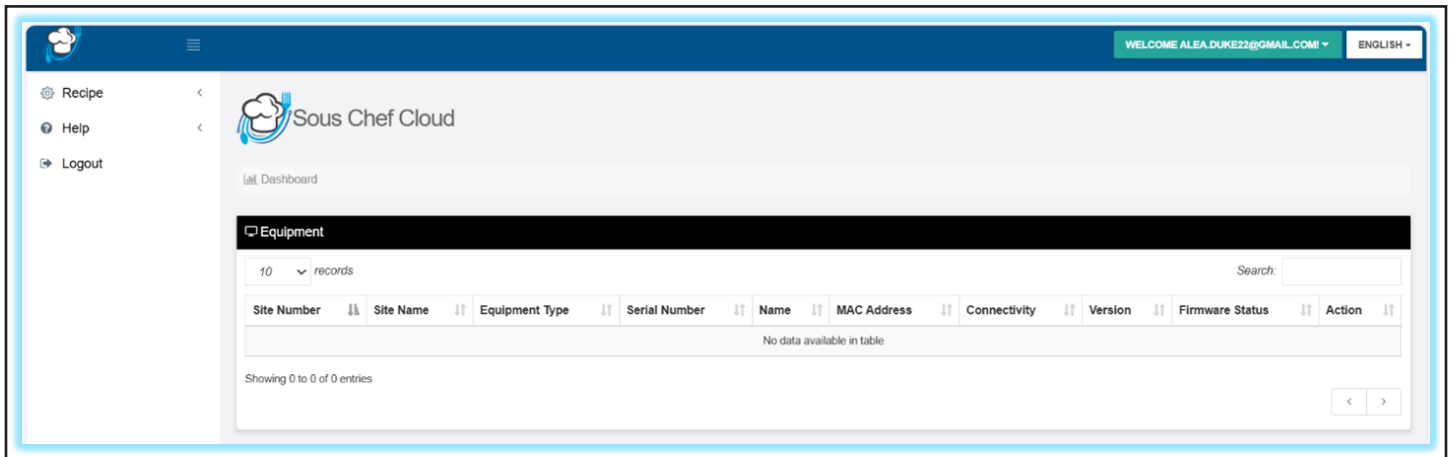
Admin Role

An **Admin** access account appears below. The admin role has access to **Equipment, Recipe, Account, Sites, Users, Help, and Logs management options.**



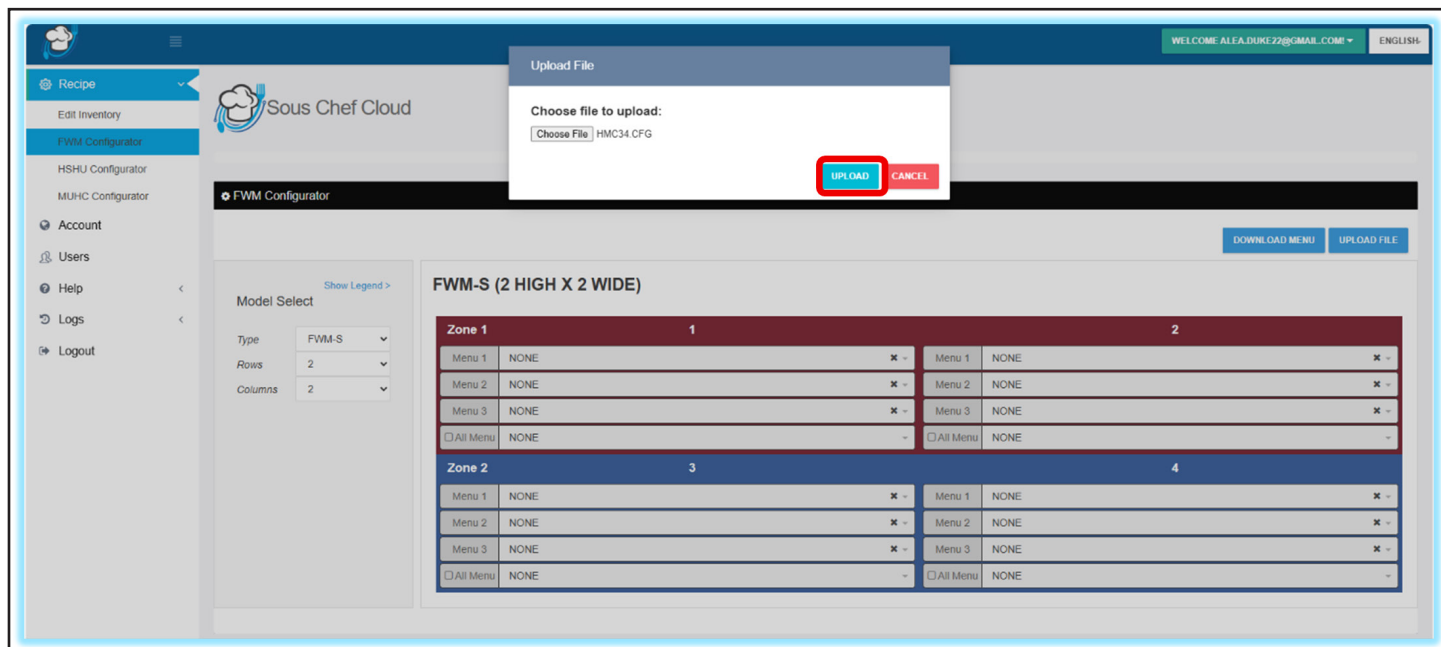
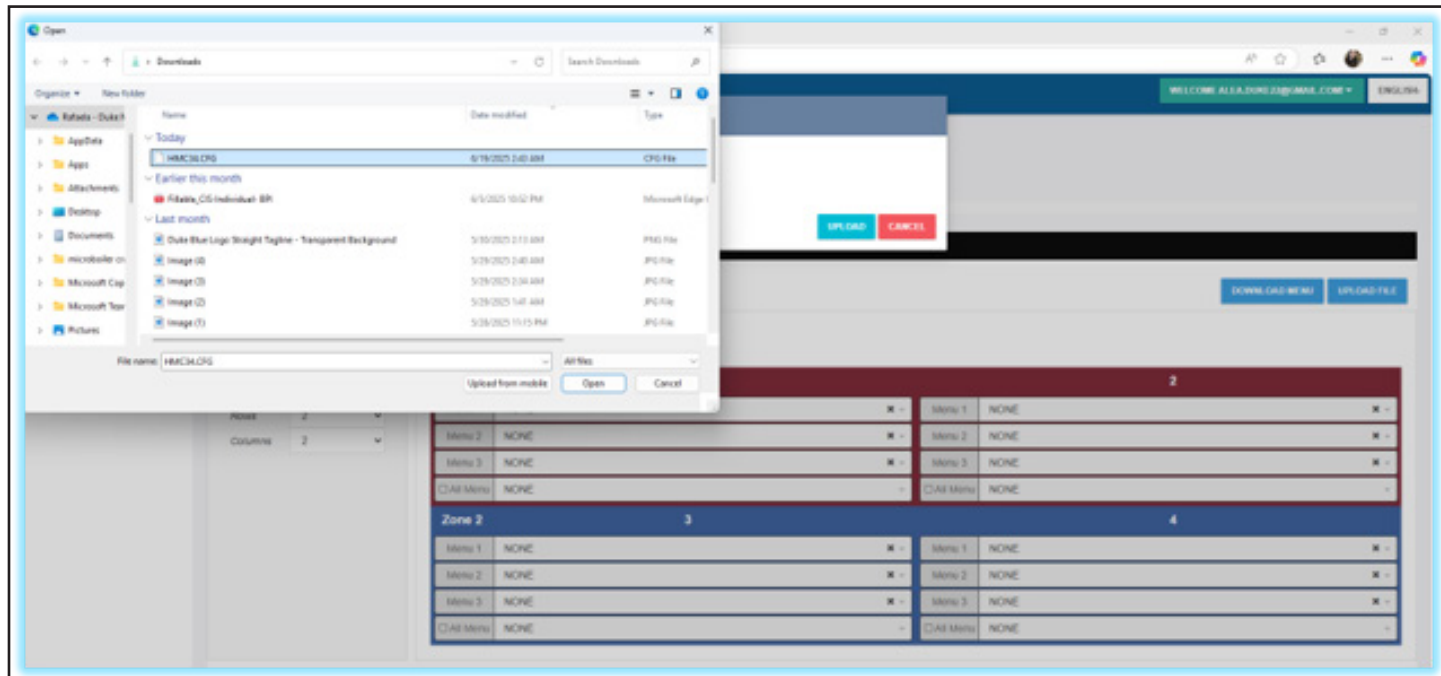
User Role

The **User Role** has limited access to other settings. The settings that are visible are the **Equipment, Recipe, Help Options.**



7. Uploading An Existing CFG (Configuration) File To The Programming Grid(Admin And User Roles)

For **Admin**, choose one of the configurators under the **Recipe** option, then upload the **HMC34.CFG** file that came from the legacy site. Click the **upload file** at the right-side corner beside download menu then, choose a file from the download folder, click **open**, and upload the **HMC34.CFG**.



Then, after uploading the **HMC34.CFG** file, the recipe will be uploaded. Recipe names, temperatures, and recipe mapping on the programming grid will follow the settings within the upload **HMC34.CFG** file.

Sous Chef Cloud

FWM Configurator

Model Select

Type: FWM-S

Rows: 2

Columns: 2

FWM-S (2 HIGH X 2 WIDE)

Zone 1		Zone 2	
Menu 1	BALL (T:200°F)	Menu 1	TRKY (T:200°F)
Menu 2	BALL (T:200°F)	Menu 2	TRKY (T:200°F)
Menu 3	BALL (T:200°F)	Menu 3	TRKY (T:200°F)
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

Zone 3		Zone 4	
Menu 1	BOLG (T:200°F)	Menu 1	PORK (T:200°F)
Menu 2	BOLG (T:200°F)	Menu 2	PORK (T:200°F)
Menu 3	BOLG (T:200°F)	Menu 3	PORK (T:200°F)
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

DOWNLOAD MENU | UPLOAD FILE

Same process for **Role User** access, choose one of the configurators in **Recipe Setting** then upload the **recipe** or **HMC34.CFG** file that was created on the legacy site. Click the **Upload File** at the right-side corner beside download menu, then choose a file from the download folder click **Open** and upload the **HMC34.CFG** file.

8. How to access support material (role user and recipe admin)

Admin Role


To access support material, go to help setting and click **Support Resources**. There are videos and PDF material that instruct individuals on how to use souscheftech.com for the legacy Holding Unit Configurators.

Support Resources


Support Resources

FB5 IRHS-E **HS2 120V** HS2 208V, 240V, 230V RFHU (H2) RFDU EHU IOCG RFHU (H1) **Legacy Hot Holding**


Legacy Hot Holding Training Videos




01 Admin User Access_Login SousChefTech
File Extension: mp4
File Size: 78.05 MB
[DOWNLOAD](#)




02 Admin User Create_Edit Recipe
File Extension: mp4
File Size: 3.39 MB
[DOWNLOAD](#)




03 Admin User Access Programming Grid
File Extension: mp4
File Size: 158.55 MB
[DOWNLOAD](#)




04 Admin User USB Download Tips
File Extension: mp4
File Size: 76.50 MB
[DOWNLOAD](#)




05 Admin User Recipe Admin vs User Role
File Extension: mp4
File Size: 13.74 MB
[DOWNLOAD](#)



06 Admin User Upload Existing CFG File
File Extension: mp4
File Size: 82.64 MB
[DOWNLOAD](#)



07 Admin User Access Support Materials
File Extension: mp4
File Size: 44.15 MB
[DOWNLOAD](#)



08 Admin User Create Other User
File Extension: mp4
File Size: 117.38 MB
[DOWNLOAD](#)

Legacy Hot Holding Operating Manuals

[Renau-Site-migration-to-souscheftech-Quick-Start-Guide](#)
File Size: 610.79 KB
[DOWNLOAD \(PDF\)](#)

[USB_programming_tips](#)
File Size: 192.26 KB
[DOWNLOAD \(PDF\)](#)









User Role

To access support material, go to help setting and click **Support Resources**. There are videos and PDF material that instruct individuals on how to use souscheftech.com for the legacy Holding Unit Configurators.

Support Resources

FB5
IRHS-E
HS2 120V
HS2 208V, 240V, 230V
RFHU (H2)
RFDU
EHU
IOCG
RFHU (H1)
Legacy Hot Holding

Legacy Hot Holding Training Videos

 <p>01 Admin User Access_Login SousChefTech File Extension: mp4 File Size: 78.05 MB DOWNLOAD</p>	 <p>02 Admin User Create_Edit Recipe File Extension: mp4 File Size: 3.39 MB DOWNLOAD</p>	 <p>03 Admin User Access Programming Grid File Extension: mp4 File Size: 158.55 MB DOWNLOAD</p>	 <p>04 Admin User USB Download Tips File Extension: mp4 File Size: 76.50 MB DOWNLOAD</p>
 <p>05 Admin User Recipe Admin vs User Role File Extension: mp4 File Size: 13.74 MB DOWNLOAD</p>	 <p>06 Admin User Upload Existing CFG File File Extension: mp4 File Size: 82.64 MB DOWNLOAD</p>	 <p>07 Admin User Access Support Materials File Extension: mp4 File Size: 44.15 MB DOWNLOAD</p>	 <p>08 Admin User Create Other User File Extension: mp4 File Size: 117.38 MB DOWNLOAD</p>

Legacy Hot Holding Operating Manuals

Renau-Site-migration-to-souscheftech-Quick-Start-Guide File Size: 610.79 KB DOWNLOAD (PDF)	USB_programming_tips File Size: 192.26 KB DOWNLOAD (PDF)
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www.dukemfg.com